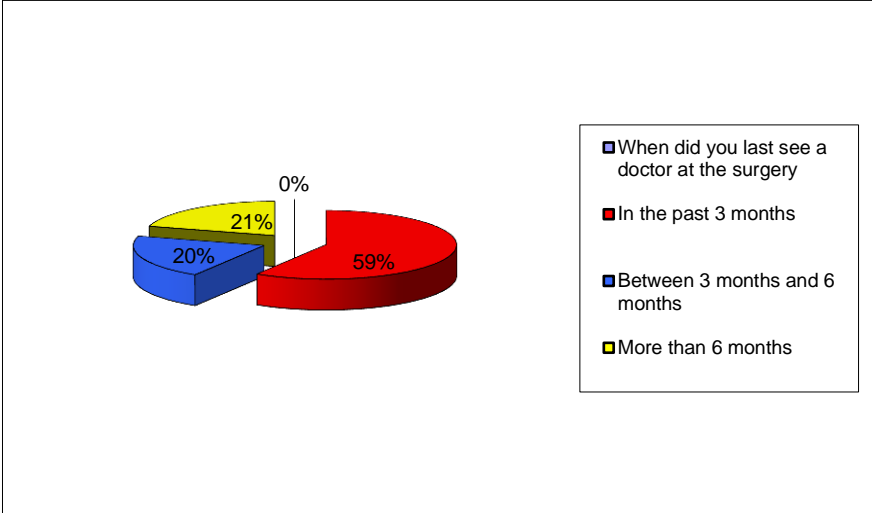


The Guywood Practice Survey

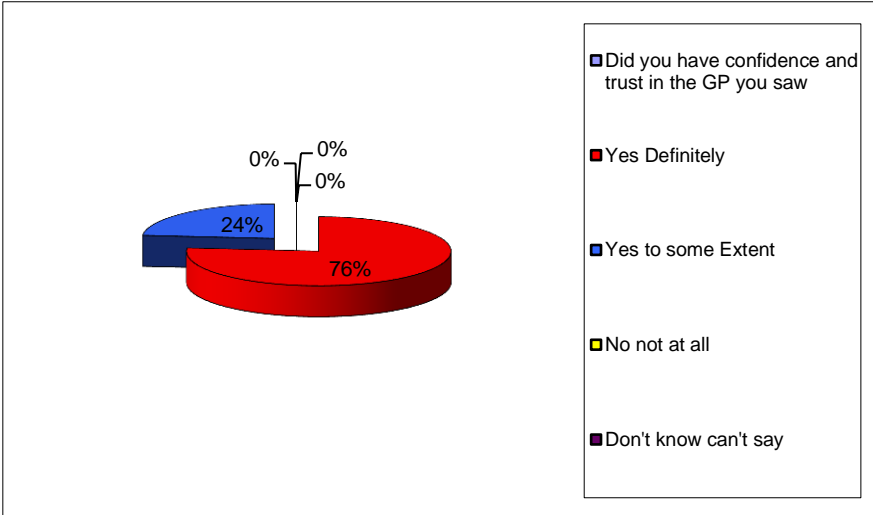
When did you last see a doctor at the surgery

- In the past 3 months
- Between 3 months and 6 months
- More than 6 months



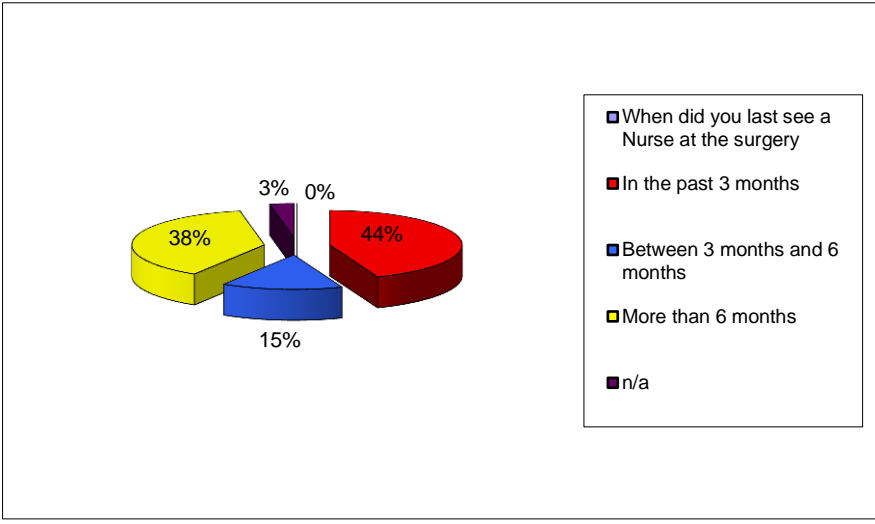
Did you have confidence and trust in the GP you saw

- Yes Definitely
- Yes to some Extent
- No not at all
- Don't know can't say



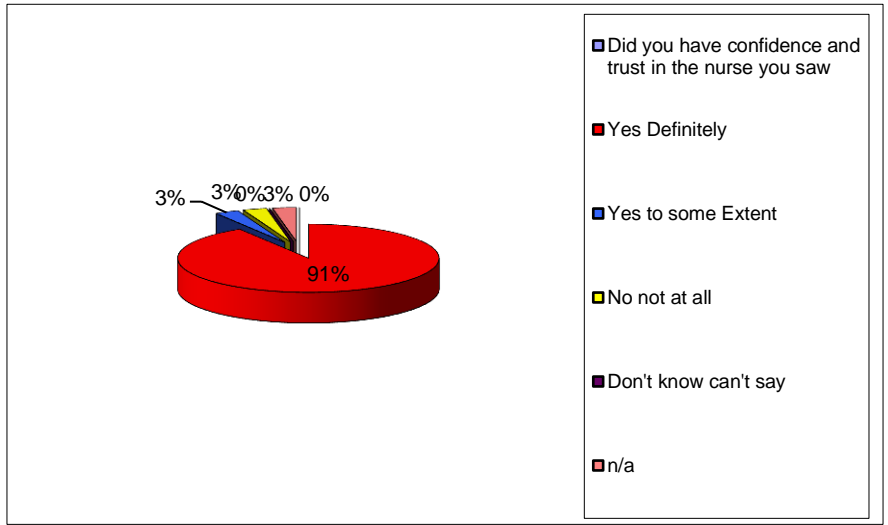
When did you last see a Nurse at the surgery

In the past 3 months
Between 3 months and 6 months
More than 6 months
n/a



Did you have confidence and trust in the nurse you saw

Yes Definitely
Yes to some Extent
No not at all
Don't know can't say
n/a

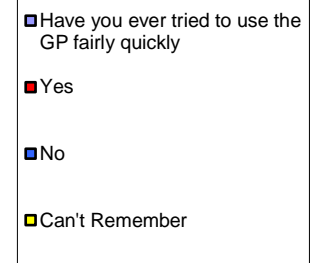
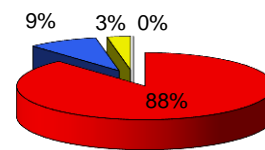


Have you ever tried to use the GP fairly quickly

Yes

No

Can't Remember

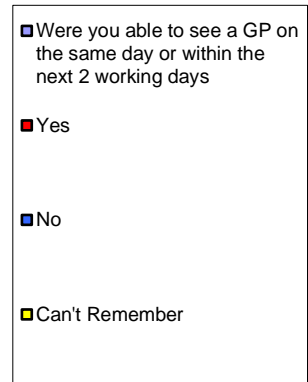
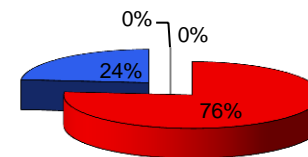


Were you able to see a GP on the same day or within the next 2 working days

Yes

No

Can't Remember



How easy do you find the following

Speaking to a GP on the phone

Not Tried

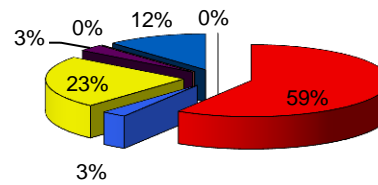
Very Easy

Fairly Easy

Not Very Easy

Not at all easy

Don't Know



- Speaking to a GP on the phone
- Not Tried
- Very Easy
- Fairly Easy
- Not Very Easy
- Not at all easy
- Don't Know

Speaking to a Nurse on the phone

Not Tried

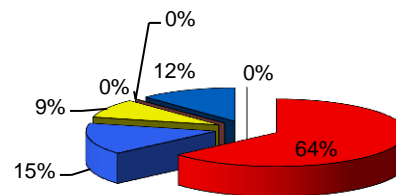
Very Easy

Fairly Easy

Not Very Easy

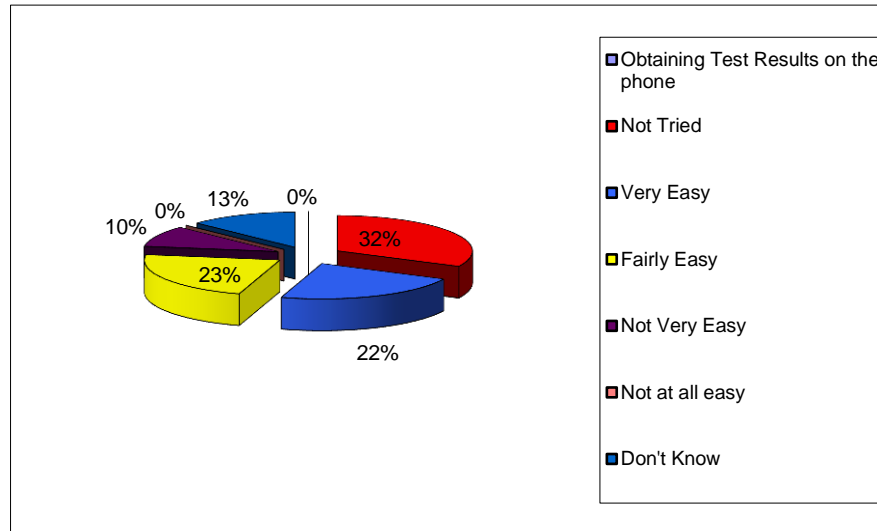
Not at all easy

Don't Know

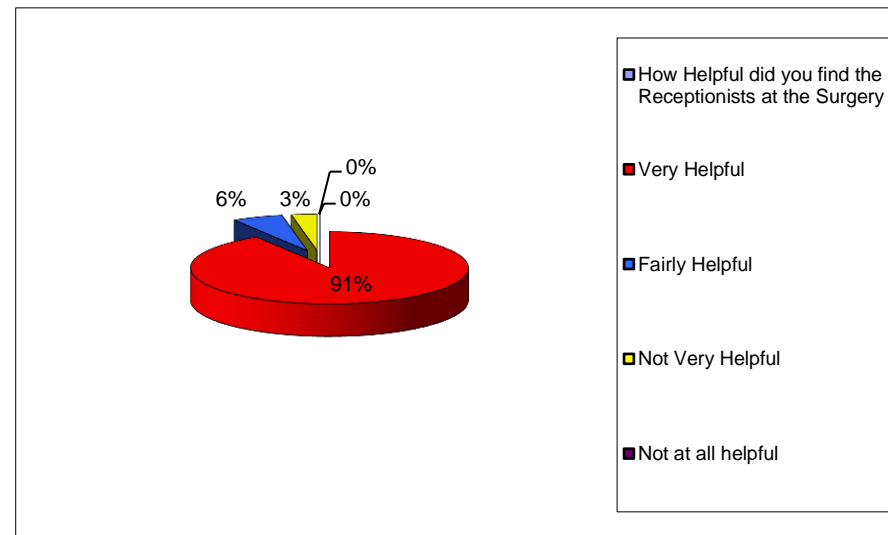


- Speaking to a Nurse on the phone
- Not Tried
- Very Easy
- Fairly Easy
- Not Very Easy
- Not at all easy
- Don't Know

Obtaining Test Results on the phone
 Not Tried
 Very Easy
 Fairly Easy
 Not Very Easy
 Not at all easy
 Don't Know

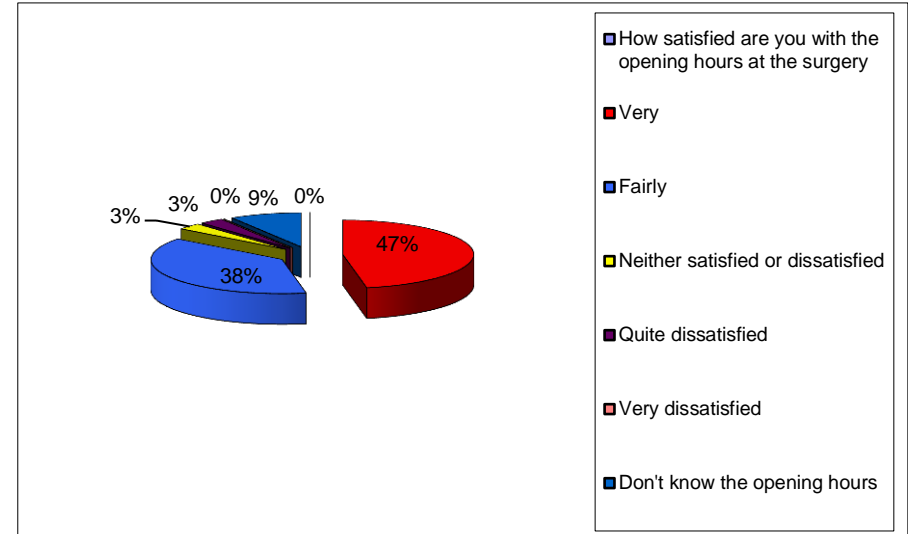


How Helpful did you find the Receptionists at the Surgery
 Very Helpful
 Fairly Helpful
 Not Very Helpful
 Not at all helpful



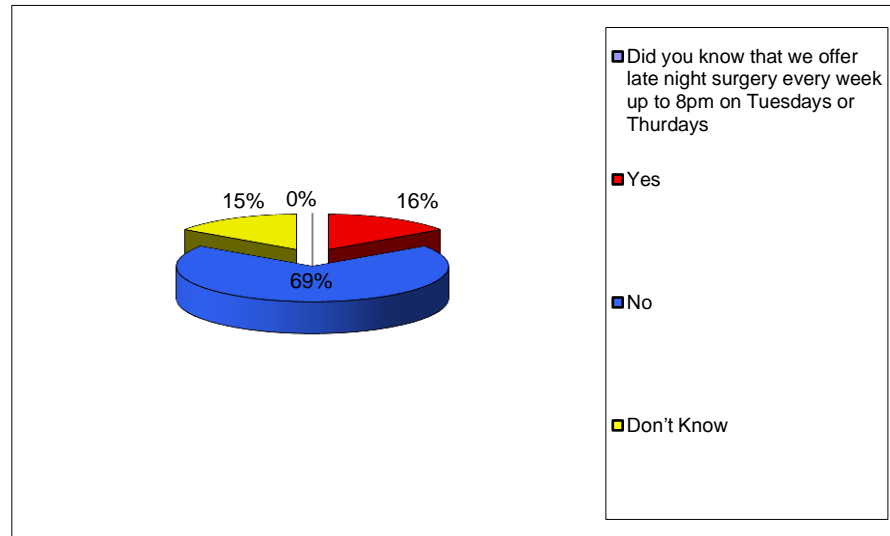
How satisfied are you with the opening hours at the surgery

- Very
- Fairly
- Neither satisfied or dissatisfied
- Quite dissatisfied
- Very dissatisfied
- Don't know the opening hours



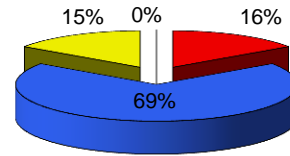
Did you know that we offer late night surgery every week up to 8pm on Tuesdays or Thursdays

- Yes
- No
- Don't Know



Did you know that we offer late nights with the Practice Nurse every week up to 730pm on Thursdays

Yes
No
Don't Know



■ Did you know that we offer late nights with the Practice Nurse every week up to 730pm on Thursdays

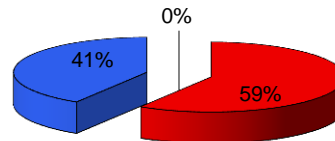
■ Yes

■ No

■ Don't Know

Do you have access to the Internet

Yes
No



■ Do you have access to the Internet

■ Yes

■ No

This survey was carried out amongst the following group of patients

Ethnicity

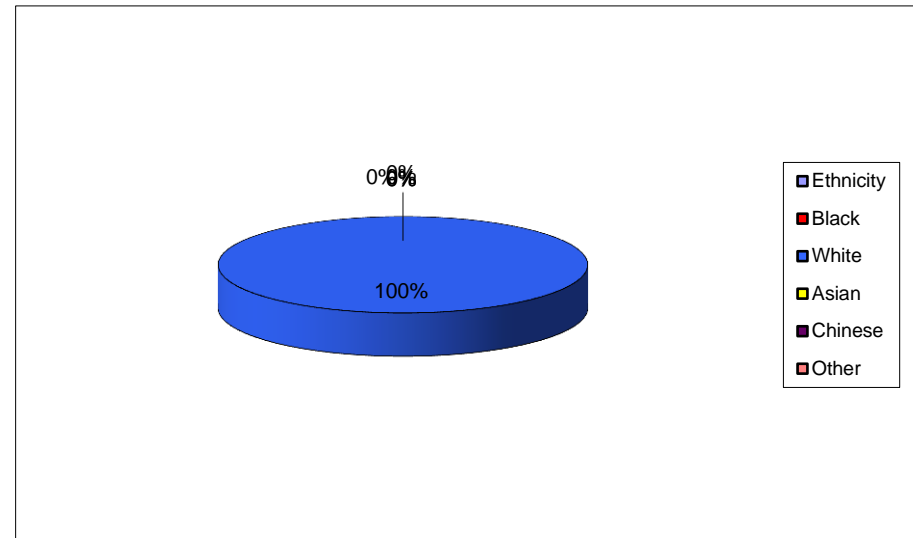
Black

White

Asian

Chinese

Other



Age Group

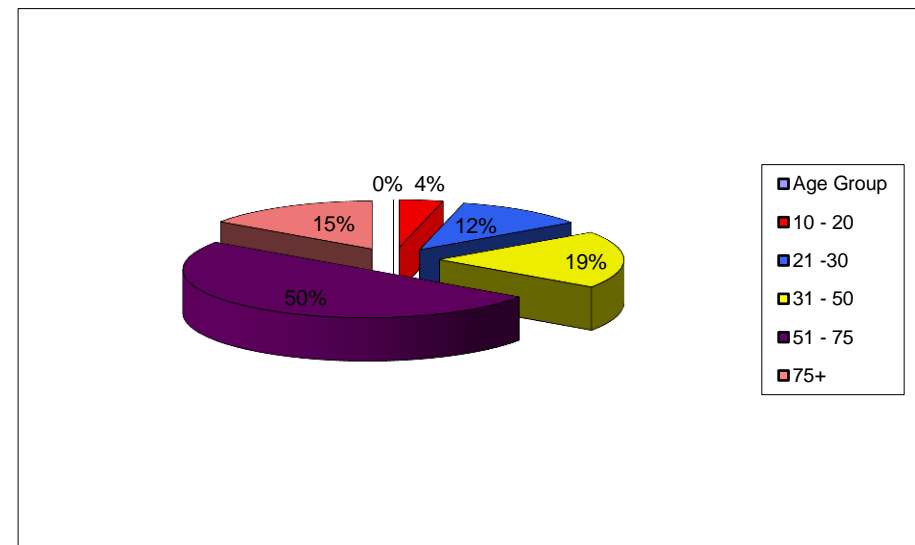
10 - 20

21 - 30

31 - 50

51 - 75

75+



Sex
Male
Female

