

The Guywood Practice

Patient Appointment Questionnaire

Number of Responses:5

Patient Appointment Questionnaire for The Guywood practice

When was the last time you made an appointment to see a doctor?

Less than 3 months 60%

More than 3 months but less than 6 months 0%

More than 6 months 40%

Are you satisfied with how easy it was to get through to the surgery?

Yes 100%

No 0%

Was the receptionist helpful and polite when you got through on the phone?

Yes 100%

No 0%

If 'no' please give details:

Last time you tried to get a non-urgent appointment was the appointment:

Within 1 week 60%

More than 1 week 40%

Are you satisfied with the surgery opening times?

Yes 100%

No 0%

If you are not satisfied please give details:

Are you aware we have late evening & Saturday morning appointments once a month?

Yes 80%

No 20%

Thank you for completing the survey

1) Age

Under 18 0%

18-30 20%

31-45 0%

46-60 40%

61+ 40%

2) Gender

Male 40%

Female 60%

3) Race / Ethnicity

Asian;Pacific Islander;Black/African American;American Indian/Alaska Native;White (Not Hispanic or Latino);Hispanic or Latino (All Races);Other